

## **Introduction: How to study**

This topic is about “Cultural Diversity at Work”.

1. As introduction of the topic, you will watch a TEDx Talk video about ‘The Surprising Solution to Workplace Diversity’.
2. After that you will read a text about the meaning of global workplaces, cross-cultural conflicts at work and its causes and about the importance of a cross-cultural conflict management.
3. Afterwards, a forum is opened in which certain questions related to the topic will be discussed by all course participants. The forum will be facilitated by a moderator.
4. Additional reading material is provided to give further information on the topic.
5. The next part of the lesson consists of a face-to-face lecture in which you will learn more about the topic of cultural diversity at work. At the end of this session, you will do a case study together with the other course participants.
6. Finally, there is a quiz in which you will test your knowledge by answering three single choice questions about the topic.