## **Introduction: How to study**

This topic is about "Basics of communication".

- 1. As introduction of the topic, you will watch a TEDx Talk video about '10 ways to have a better conversation'.
- 2. After that you will read 5 pages of text about the meaning of communication, the steps of communication and the difference between multicultural, cross-cultural and intercultural communication.
- 3. Afterwards, a forum is opened in which certain questions related to the topic will be discussed by all course participants. The forum will be facilitated by a moderator.
- 4. Additional reading material is provided to give further information on the topic.
- 5. The next part of the lesson consists of a face-to-face lecture in which you will learn more about the topic on basics of communication. At the end of this session, you will do an exercise together with the other course participants.
- 6. Finally, there is a quiz in which you will test your knowledge by answering three single choice questions about the topic.