

Introduction: How to study

This topic is about “Communication challenges in multicultural workplaces”.

1. As introduction of the topic, you will watch a TEDx Talk video about ‘Cross cultural communication’.
2. After that you will read 4 pages of text about main communication challenges in multicultural workplaces.
3. Afterwards, a forum is opened in which certain questions related to the topic will be discussed by all course participants. The forum will be facilitated by a moderator.
4. Additional reading material is provided to support you in your learning process.
5. The next part of the lesson consists of a face-to-face lecture in which you will learn more about the topic of communication challenges in multicultural workplaces. At the end of this session, you will conduct an exercise together with the other course participants.
6. Finally, there is a quiz in which you will test your knowledge by answering three single choice questions about the topic.