

Introduction: How to study

This topic is about “How to improve communication in multicultural workplaces”.

1. As introduction of the topic, you will watch a TEDx Talk video about ‘Think Fast. Talk Smart’.
2. After that you will read 6 pages of text about the meaning of communication in intercultural situations and how to improve cross-cultural communication skills at work.
3. Afterwards, a forum is opened in which certain questions related to the topic will be discussed by all course participants. The forum will be facilitated by a moderator.
4. Additional reading material provides further information on the topic.
5. The next part of the lesson consists of a face-to-face lecture in which you will learn more about the topic of how to improve communication in multicultural workplaces. At the end of this session, you will conduct an exercise together with the other course participants.
6. The last part of this lesson is a quiz in which you will test your knowledge by answering three single choice questions about the topic. In addition, you will be asked to give feedback and suggestions of improvement on the entire Module V.