

### **Questions about the topic 4.3:**

- 1.** What is meant by 'individualism' concerning cultural issues faced by managing a culturally diverse workforce?
  - a. Employees newly joining a multicultural team tend to be narrow-minded and continue to behave in ways of their own culture.
  - b. For many employees the concept of teamwork is rather irrelevant, and they are more focused on satisfying their own needs than being a team builder.
  - c. It involves the fact that employees tend to apply the culture of their home country to the multicultural environment and the international workplace.
  
- 2.** What is the main role of the HR department in managing cultural diversity?
  - a. To effectively deal with cultural issues and challenges by establishing plans and programs to facilitate the adaption of cultural differences by employees in the workplace.
  - b. To recruit potential talents from various cultural backgrounds to create a multicultural workforce which strengthens competitive advantages.
  - c. To develop an own diversity strategy for the organization.
  
- 3.** What is the goal of a cross-cultural training in terms of managing cultural differences?
  - a. Employees are given guidance and training on how to give and receive appropriate feedback.
  - b. To assess whether the diverse workforce feels comfortable and satisfied in their workplace.
  - c. To develop the attitude of managers and employees towards working with people from different cultures.
  
- 4.** Please help us improving the topics of Module IV by giving us feedback.
  - a. What did you like about the learning contents of Module IV?
  - b. What would you improve?

Correct answers:

1b

2a

3c