

Questions about the topic 5.3:

- 1.** What is meant by 'inquiry' regarding intercultural communication?
 - a. Listening carefully during an intercultural communication situation.
 - b. Expressing and standing up for what one thinks and desires.
 - c. A process of searching for new information in order to better understand the perspectives of others.

- 2.** Needs are...
 - a. ... individually perceived and can be felt in one's body.
 - b. ... universal and abstract.
 - c. ... a synonym for feelings.

- 3.** Which are the four steps of non-violent communication?
 - a. Observation, Thoughts, Needs and Request.
 - b. Thoughts, Feelings, Observation and Request.
 - c. Observation, Feelings, Needs and Request.

- 4.** Please help us improving the topics of Module IV by giving us feedback.
 - a. What did you like about the learning contents of Module V?
 - b. What would you improve?

Correct answers:

1c

2b

3c